
HIPAA 005010 Frequently Asked Questions

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CONTACT AND ENROLLMENT INFORMATION

Who will serve as the contact during the testing and production phases of the 5010 transition?

Contact info for testing and migrating to production will be through hipaaeditest@dhhm.state.md.us

Any issues once migrated to production can be directed through ediops@dhhm.state.md.us

Date Posted: 01/11/2011, Date Reviewed/Revised: 01/11/2011

Do I need to submit a Submitter Identification Form (SIF) for 005010 transaction sets if a SIF was completed for 004010?

Providers who are currently exchanging X12 004010 production files and have a SIF on file with the Medicaid Program do not need to submit a SIF for X12 005010 transaction sets. New providers and providers who submitted a Submitter Identification Form for X12 004010 but never completed testing will be required to resubmit a SIF for 005010.

A new SIF will still be required to be sent to the Medicaid Program when information sent previously needs to be updated e.g., new submitter.

Date Posted: 08/15/2011, Date Reviewed/Revised: 08/15/2011

TESTING

What known issues have been encountered by Trading Partners during testing that may be avoided by new testers?

1) Ensure that the ST segment is formatted correctly with the correct version. This value is identified in respective TR3s (implementation Guides).

2) Ensure that the ISA11 contains a repetition separator that is a character not found within the data. Under 004010, ISA11 = 'U'; if not corrected, the translator will put a newline for every occurrence where 'U' is in the data. This is defined in the TR3s (Implementation Guides). For the ISA segment, DHMH has been creating test ISA segments with the '!' character. The Trading Partners' translator should be able to handle any character that is transmitted without notification to DHMH's Trading Partner base.

Note: DHMH does not require its Trading Partners to define the ISA11 or any other terminators or delimiters. DHMH strongly discourages hard coding this value.

Date Posted: 10/06/2011, Date Reviewed/Revised: 10/06/2011

Does DHMH have a website dedicated to 5010 changes?

*Yes. The current HIPAA website will contain the 005010 Companion Guides
<http://www.dhmm.state.md.us/hipaa/transandcodesets.html>*

Date Posted: 01/11/2011, Date Reviewed/Revised: 01/11/2011

Will there be a separate system (outside of your current production environment) created for testing 5010 changes?

Yes, the system will be a self testing system. DHMH will use the same site (CommerceDesk: <https://sites.edifecs.com/index.jsp?mddhmmh>) that was used for testing 004010 transactions. Then the trading partner would be directed to DHMH's test environment for further testing prior to production migration.

Date Posted: 01/11/2011, Date Reviewed/Revised: 01/11/2011

When will DHMH be able to accept an ANSI X12 5010 test file?

April 1, 2011

Date Posted: 01/11/2011, Date Reviewed/Revised: 01/11/2011

Will Providers/Submitters receive a 999 and/or 277CA during testing? If yes, will it be available when we begin sending test files?

The 999 will be available April 1, 2011. The 277CA will be available after July 1, 2011. Please check the DHMH HIPAA site for the 277CA companion guide after April 1, 2011.

Date Posted: 01/11/2011, Date Reviewed/Revised: 02/25/2011

Will Submitters/Providers receive an 835 during testing? If not, when will the 835 be available?

Yes, if the 837 is submitted before 12:00 noon, then the 835 would be available at approximately 3:00 PM the same day; otherwise, check the following day.

Date Posted: 01/11/2011, Date Reviewed/Revised: 02/25/2011

What type of reports will be returned during testing?

If requested, the standard MMIS EOB report that is currently available today.

Date Posted: 01/11/2011, Date Reviewed/Revised: 01/11/2011

After submitting a test file, what is the turnaround time to receive a 999 and/or response report?

Functional Acknowledgments are returned immediately. Response transactions and reports would be available no later than the following business day.

Date Posted: 01/11/2011, Date Reviewed/Revised: 01/11/2011

How will the reports be batched when they are returned (i.e. NPI, Provider, Customer)?

Reports and transactions are batched by Pay-to Provider ID/NPI.

Date Posted: 01/11/2011, Date Reviewed/Revised: 01/11/2011

What transactions can be tested?

*Professional, Dental, Institutional and Remittance Advice
Claim Acknowledgment
Eligibility Inquiry and Response
Premium Payment*

Date Posted: 01/11/2011, Date Reviewed/Revised: 01/11/2011

Are the changes from the Errata incorporated into testing? If no, when will they be incorporated in testing?

Yes, the Erratas are incorporated.

The transactions and the versions that will be available for testing:

270/271 Eligibility Inquiry & Response	005010X279A1
276/277 Claim Status & Response	005010X212
837 Health Care Claim Institutional	005010X223A2
837 Health Care Claim Professional	005010X222A1
837 Health Care Claim Dental	005010X224A2
820 Premium Payment	005010X218
835 Health Care Claim Payment/Advice	005010X221A1
277 Health Care Claim Acknowledgment	005010X214

Date Posted: 01/11/2011, Date Reviewed/Revised: 01/11/2011

Is there a specific naming convention for the test files?

No.

Date Posted: 01/11/2011, Date Reviewed/Revised: 01/11/2011

How many claims are required in each test file?

*A sufficient number to test all claim types and scenarios that are planned to be sent to DHMH in production.
Absolutely NO Production Load Testing.*

Date Posted: 01/11/2011, Date Reviewed/Revised: 01/11/2011

What is the pass rate percentage that is required before we can gain production status?

DHMH does not subscribe to meeting a pass rate since the trading partner should also test claims that generate errors so that they can handle those also in production.

Date Posted: 01/11/2011, Date Reviewed/Revised: 01/11/2011

PRODUCTION

Are you 005010 Pre-Production Ready?

Click on the [List of Submitters](#) that are approved for submitting 005010 transactions starting January 3, 2012. This list is updated weekly.

Date Posted: 12/13/2011, Date Reviewed/Revised: 12/13/2011

Will testing be done in your production environment?

Testing should never be conducted in the DHMH Production environment.

Date Posted: 01/11/2011, Date Reviewed/Revised: 01/11/2011

What date will you be able to accept ANSI X12 5010 production files?

January 1, 2012.

Date Posted: 01/11/2011, Date Reviewed/Revised: 01/11/2011

Once in production, what is the turnaround time to receive the 999, 277CA and/or response reports?

997/999 will be returned immediately, anywhere from 20 seconds up to 5 minutes depending on the size of the file submitted and the load on the system at that time. Any other transactions or reports will be available the following business day.

Date Posted: 01/11/2011, Date Reviewed/Revised: 01/11/2011

Will DHMH designate any 'Dark Days' (days where you will not accept any electronic claim files or perform any report dispersal) to accommodate the 5010 changes?

Not anticipated at this time.

Date Posted: 01/11/2011, Date Reviewed/Revised: 02/25/2011

Will there be a hard cut over (where you will only accept ANSI X12 5010 transactions) or will you accept both the ANSI X12 004010 and the ANSI X12 005010 transactions until a certain date?

DHMH will accept ANSI X12 004010 up to December 31, 2011. Beginning January 1, 2012, DHMH will only accept 5010.

Date Posted: 01/11/2011, Date Reviewed/Revised: 02/25/2011

Once in production, if a problem occurs what is the protocol to switch back to the ANSI X12 4010 format, if any?

Providers/Submitters will not have the opportunity to switch back once migrated on January 1, 2012.

Date Posted: 01/11/2011, Date Reviewed/Revised: 02/25/2011